

LEADERS WITHOUT BORDERS TERMS & CONDITIONS

MEMBERSHIP

1. Membership Agreement

By purchasing a membership with Leaders Without Borders, you agree to comply with and be bound by the following terms and conditions. Please review these terms carefully. If you do not agree to these terms, you should not purchase a membership.

2. Membership Benefits

Membership includes access to:

- A schedule of online masterclasses.
- Face-to-face conferences at Emperors Palace.
- 4 x ½ Hour Business Consults for School Improvements.

3. Online Masterclasses

- **Schedule:** A detailed schedule of online masterclasses will be provided to all members.
- **Attendance:** If a member misses an online masterclass, it will not be repeated.
- **Non-refundable:** Membership fees are non-refundable under any circumstances, including missed online masterclasses.

4. Face-to-Face Conference

- **Location:** The face-to-face conference will take place at Emperors Palace.
- **Compulsory Attendance:** Attendance at face-to-face conferences is compulsory for all members. No exceptions will be made.

5. Payment

- All membership fees must be paid in full at the time of registration.
- Membership fees are non-refundable.
- Fee: R 8880 per annum, per principal.

6. Changes to Schedule or Content

Leaders Without Borders reserves the right to make changes to the schedule or content of any masterclass, business consult, or conference without prior notice.

7. Conduct

Members are expected to conduct themselves in a professional and respectful manner at all times during masterclasses, business consults, and face-to-face conferences. Leaders Without Borders reserves the right to terminate membership without refund for any member who engages in inappropriate or disruptive behavior.

8. Intellectual Property

All materials provided during the online masterclasses, business consults, and face-to-face conferences are the intellectual property of Leaders Without Borders. Members may not reproduce, distribute, or create derivative works from any materials without prior written permission from Leaders Without Borders.

9. Confidentiality

Clients and consumers agree to keep all confidential information included in the materials private and not disclose it to any third party without prior written consent from Leaders Without Borders. This obligation remains in effect for a period of five years from the date of receipt of the materials.

10. Privacy

Leaders Without Borders is committed to protecting your privacy. We will not share your personal information with third parties without your consent, except as required by law. Our privacy practices comply with the Protection of Personal Information Act (POPIA) of South Africa.

11. Limitation of Liability

Leaders Without Borders shall not be liable for any direct, indirect, incidental, or consequential damages resulting from any aspect of your membership, including but not limited to attendance at or participation in any masterclass, business consult, or conference.

12. Termination of Rights

Leaders Without Borders reserves the right to terminate the license granted herein if the client or consumer breaches any of these terms and conditions. Upon termination, the client or consumer must immediately cease all use of the materials and destroy or return all copies in their possession.

13. Governing Law and Dispute Resolution

These terms and conditions are governed by the laws of the country in which Leaders Without Borders is based. Any disputes arising from these terms shall be resolved through mediation or arbitration of that country, before resorting to litigation.

14. Acceptance of Terms

By purchasing a membership, you acknowledge that you have read, understood, and agree to be bound by these terms and conditions.

SUBSCRIPTIONS

1. Subscription Agreement

By purchasing a subscription with Leaders Without Borders, you agree to comply with and be bound by the following terms and conditions. Please review these terms carefully. If you do not agree to these terms, you should not purchase a subscription.

2. Eligibility

- **Open to:** The subscription is open to all educators and the principal of the subscribing school.
- **Access:** Subscription content is only available to schools that have fully paid the subscription fee.

3. Access and Authentication

- **Principal's South African ID:** Access to the subscription content will be authenticated using the principal's South African ID. Only the principal and authorized educators of the subscribing school may access the content.
- **Confidentiality:** The principal is responsible for maintaining the confidentiality of the login credentials associated with their South African ID.

4. Subscription Fees and Digital Package

- **Payment:** All subscription fees must be paid in full at the time of registration.
- **Non-refundable:** Subscription fees are non-refundable under any circumstances.
- **Digital Package:** A digital package will be made available to you once payment is received in full.
- **Fee:** R6720 per annum, per school.

5. Content Usage

- **Authorized Use:** The subscription content is for the exclusive use of the subscribing school's educators and principal. Unauthorized sharing or distribution of the content is prohibited.
- **Intellectual Property:** All materials provided through the subscription are the intellectual property of Leaders Without Borders. Members may not reproduce, distribute, or create derivative works from any materials without prior written permission from Leaders Without Borders.

6. Privacy and Data Protection

- **Information Protection:** Leaders Without Borders is committed to protecting your personal information and the privacy of the subscription content. We will not share your personal information with third parties without your consent, except as required by law.
- **Data Security:** We employ industry-standard measures to ensure the security and confidentiality of all subscription-related data.

7. Conduct

Subscribers are expected to conduct themselves in a professional and respectful manner when using the subscription content. Leaders Without Borders reserves the right to terminate a subscription without refund for any subscriber who engages in inappropriate or disruptive behavior.

8. Changes to Subscription Content

Leaders Without Borders reserves the right to make changes to the subscription content or delivery method without prior notice.

9. Limitation of Liability

Leaders Without Borders shall not be liable for any direct, indirect, incidental, or consequential damages resulting from any aspect of your subscription, including but not limited to access to or use of the subscription content.

10. Termination of Rights

Leaders Without Borders reserves the right to terminate the license granted herein if the subscriber breaches any of these terms and conditions. Upon termination, the subscriber must immediately cease all use of the materials and destroy or return all copies in their possession.

11. Governing Law and Dispute Resolution

These terms and conditions are governed by the laws of the country in which Leaders Without Borders is based. Any disputes arising from these terms shall be resolved through mediation or arbitration of that country, before resorting to litigation.

12. Acceptance of Terms

By purchasing a subscription, you acknowledge that you have read, understood, and agree to be bound by these terms and conditions.

TEAM - BUILDING

1. Agreement

By purchasing a team-building package with Leaders Without Borders, you agree to comply with and be bound by the following terms and conditions. Please review these terms carefully. If you do not agree to these terms, you should not proceed with the purchase.

2. Payment Options

- **Full Payment:** All team-building fees must be paid in full at the time of booking unless opting for our stokvel payment option.
- **Stokvel Payment Option:** Payment can be made in instalments through our stokvel payment plan. Details of the payment plan will be provided upon request.
- **Non-refundable:** All payments, whether full or instalment-based, are non-refundable. In cases where participants fail to attend or cancel their participation, no refunds will be issued.

3. Team Building Specials

- **Special Offers:** From time to time, we may offer team-building specials. These specials are subject to availability and may have additional terms and conditions, which will be communicated at the time of booking.

4. Travel Expenses

- **Exclusion:** Travel expenses are not included in the team-building package. Participants are responsible for their own travel arrangements and costs.

5. Conduct and Participation

- **Professional Conduct:** All participants are expected to conduct themselves in a professional and respectful manner during team-building activities. Leaders Without Borders reserves the right to remove any participant whose behavior is deemed inappropriate or disruptive without any refund.
- **Participation:** Active participation in all scheduled activities is required to ensure the success of the team-building event. Failure to participate may result in the participant being asked to leave the event without any refund.

6. Changes and Cancellations

- **Changes to Schedule:** Leaders Without Borders reserves the right to make changes to the schedule or content of any team-building event without prior notice. Efforts will be made to inform participants of any significant changes as soon as possible.
- **Cancellations by Leaders Without Borders:** In the unlikely event that Leaders Without Borders has to cancel a team-building event, participants will be notified as soon as possible, and an alternative date or arrangement will be offered. If a suitable alternative cannot be arranged, a full refund will be provided.

7. Liability

- **Limitation of Liability:** Leaders Without Borders shall not be liable for any direct, indirect, incidental, or consequential damages resulting from any aspect of your participation in the team-building event, including but not limited to travel arrangements, accommodations, and participation in activities.
- **Insurance:** Participants are advised to obtain appropriate travel and health insurance to cover any unforeseen circumstances. Leaders Without Borders is not responsible for any personal injury, loss, or damage to personal property.

8. Intellectual Property

All materials provided during the team-building event are the intellectual property of Leaders Without Borders. Participants may not reproduce, distribute, or create derivative works from any materials without prior written permission from Leaders Without Borders.

9. Privacy and Data Protection

- **Information Protection:** Leaders Without Borders is committed to protecting your personal information and the privacy of all participants. We will not share your personal information with third parties without your consent, except as required by law.
- **Data Security:** We employ industry-standard measures to ensure the security and confidentiality of all participant data.

10. Termination of Rights

Leaders Without Borders reserves the right to terminate the license granted herein if the participant breaches any of these terms and conditions. Upon termination, the participant must immediately cease all use of any materials and destroy or return all copies in their possession.

11. Governing Law and Dispute Resolution

These terms and conditions are governed by the laws of the country in which Leaders Without Borders is based. Any disputes arising from these terms shall be resolved through mediation or arbitration of that country, before resorting to litigation.

12. Acceptance of Terms

By purchasing a team-building package, you acknowledge that you have read, understood, and agree to be bound by these terms and conditions.

13. Specific Packages and Experiences

- **Team Building and Strategic Planning for Educators, SGB, and Principals:** All standard terms apply, including active participation and professional conduct requirements.
- **Ship Cruise Team Building for Principals:** Additional specific terms apply:
 - **Payment Options:** Pay as you go before you go travel options are available.

- **Inclusions:** The package includes 4 nights' accommodation and all meals. Travel to the departure port and any additional expenses are not included.
- **Cancellation:** Specific cancellation policies for the cruise will be communicated at the time of booking.

14. Special Conditions for Outdoor and Indoor Team Building Packages

- **Outdoor Team Building & Spit Braai Retreat:** Participants must inform Leaders Without Borders of any dietary restrictions or special needs at the time of booking. Leaders Without Borders will make reasonable efforts to accommodate such requests but cannot guarantee all needs will be met.
- **Indoor Team Building with Buffet Lunch:** Two tea breaks and a buffet lunch are included. Participants must inform Leaders Without Borders of any dietary restrictions or special needs at the time of booking.

15. Health and Safety

- **Compliance:** All participants must comply with health and safety regulations and guidelines as provided by Leaders Without Borders and the venue. Failure to comply may result in removal from the event without a refund.
- **Medical Conditions:** Participants must inform Leaders Without Borders of any medical conditions or special requirements prior to the event to ensure necessary arrangements can be made.

By adhering to these terms and conditions, Leaders Without Borders aims to provide a safe, enjoyable, and enriching team-building experience for all participants. Thank you for your cooperation and understanding.

EDU-CARE UNIFORM

1. Agreement

By placing an order for EDU-CARE uniforms with Leaders Without Borders, you agree to comply with and be bound by the following terms and conditions. Please review these terms carefully. If you do not agree to these terms, you should not place an order.

2. Order and Payment

- **Securing Deposit:** All schools must pay the securing deposit for all students upfront to secure orders. The material deposit is non-refundable.
- **Full Payment:** Uniforms will only be delivered once full payment is made. No partial payments will be accepted for delivery.
- **Minimum Order:** We only accept a minimum of 100 orders per batch for manufacturing.

3. Uniform Samples

- **Initial Samples:** We supply only 1 sample for girls and 1 sample for boys to each school.
- **Additional Samples:** Any further requests for samples must be at the school's expense. The cost and details for additional samples will be provided upon request.

4. Size Submission

- **Correct Sizes:** Schools must ensure that sizes are submitted correctly. We are not liable for incorrect sizes provided by the school.
- **Size Confirmation:** It is the responsibility of the school to double-check all size information before submitting the order.

5. Delivery

- **Conditions for Delivery:** Uniforms will only be delivered once full payment is received and confirmed.
- **Delivery Schedule:** The delivery schedule will be communicated once the order is confirmed and full payment is made.
- **Quick Turnaround:** Leaders Without Borders strives to ensure quick turnaround times for all orders.

6. Liability

- **Incorrect Sizes:** Leaders Without Borders is not liable for any issues arising from incorrect sizes submitted by the school.
- **Damage or Loss:** Leaders Without Borders is not responsible for any damage or loss of uniforms once they have been delivered to the school.
- **Ethical Manufacturing:** Leaders Without Borders ensures all uniforms are produced in a socially responsible manner, using sustainable materials wherever possible.

7. Changes and Cancellations

- **Order Changes:** Any changes to the order must be communicated as soon as possible. Changes are subject to approval and may incur additional charges.
- **Cancellations:** Orders can be cancelled before manufacturing begins. The securing deposit is non-refundable even in the case of cancellations.

8. Intellectual Property

All designs and materials provided for the EDU-CARE uniforms are the intellectual property of Leaders Without Borders. Schools may not reproduce, distribute, or create derivative works from any materials without prior written permission from Leaders Without Borders.

9. Privacy and Data Protection

- **Information Protection:** Leaders Without Borders is committed to protecting your personal information and the privacy of the students. We will not share personal information with third parties without consent, except as required by law.
- **Data Security:** We employ industry-standard measures to ensure the security and confidentiality of all order-related data.

10. Governing Law

These terms and conditions are governed by the laws of the country in which Leaders Without Borders is based. Any disputes arising from these terms will be resolved in the courts of that country.

11. Acceptance of Terms

By placing an order, you acknowledge that you have read, understood, and agree to be bound by these terms and conditions.

12. Additional Information

- **High-Quality Uniforms:** Leaders Without Borders produces high-quality uniforms that are durable, comfortable, and made from high-quality materials.
- **Customized Designs:** Leaders Without Borders can create customized designs that cater to the specific needs and requirements of schools.
- **Positive Social Impact:** Leaders Without Borders supports education and social causes through its profits, making it a socially responsible choice for schools.
- **Affordable Prices:** The company offers competitive prices, making it an affordable option for schools.
- **Range of Sizes:** Leaders Without Borders offers a wide range of sizes, ensuring that all students can find a uniform that fits them comfortably.
- **Flexibility:** The company is flexible and can accommodate changes in order sizes and designs to meet the changing needs of schools.
- **Excellent Customer Service:** Leaders Without Borders provides excellent customer service, ensuring that schools receive prompt and helpful responses to any inquiries or concerns they may have.

By adhering to these terms and conditions, Leaders Without Borders aims to provide a reliable, ethical, and high-quality uniform solution for schools. Thank you for your cooperation and understanding.

DIGITAL SALES PLATFORM

Welcome to the Leaders Without Borders Digital Sales Platform. By using our platform, you agree to comply with and be bound by the following terms and conditions. Please review them carefully before using our services.

1. Introduction

These Terms and Conditions ("Terms") govern your use of the Leaders Without Borders Digital Sales Platform ("Platform"), including our products and services: Customer Relationship Management (CRM), Website Design and Hosting, Mini Leadership Courses, Marketing and Advertising, E-books, and Software Licensing.

2. Products and Services

2.1 Customer Relationship Management (CRM)

- Our CRM product helps manage customer interactions, track sales, and streamline processes.
- Licensing for CRM is provided on a subscription basis, with the terms detailed in the specific license agreement.

2.2 Website Design and Hosting

- We offer custom website design and hosting services.
- Hosting services are subject to availability and performance standards as outlined in the service agreement.

2.3 Mini Leadership Courses

- Access to online leadership courses is provided through our Platform.
- Course content is for individual use only and cannot be distributed without permission.

2.4 Marketing and Advertising

- Our marketing and advertising services include campaign creation, management, and analysis.
- Specific terms for these services will be provided in individual contracts.

2.5 E-books

- E-books are available for purchase and download from our Platform.
- They are intended for personal use and cannot be resold or redistributed.

3. Software Licensing

- Software licenses are granted for the use of our digital products, including CRM software.
- Licenses are non-transferable and subject to the terms specified in the licensing agreement.
- Users are prohibited from reverse engineering, decompiling, or otherwise attempting to derive source code from the software.

4. Payment Terms

- Payments for products and services must be made in accordance with the payment terms provided at the time of purchase.
- We accept various payment methods, including credit/debit cards and electronic transfers.
- Subscriptions will be billed on a recurring basis as specified in the service agreement.
- Late payments may incur additional fees and could result in the suspension of services.

5. Digital Product Access

- Access to digital products (e.g., CRM, courses, e-books) is granted upon successful payment.
- Access rights are non-transferable and are limited to the user who made the purchase.
- Unauthorized sharing of access credentials is strictly prohibited.

6. Changes and Cancellations

- Leaders Without Borders reserves the right to make changes to the platform or content without prior notice.
- If Leaders Without Borders has to cancel a service, users will be notified as soon as possible, and an alternative arrangement will be offered.
- Users may cancel subscriptions with 30 days' written notice. No refunds will be provided for the remaining period of the subscription.

7. Governing Law and Dispute Resolution

- In the event of a dispute, both parties agree to attempt to resolve the matter amicably before proceeding to legal action.
- Any legal action arising out of these Terms shall be governed by the laws of the jurisdiction in which Leaders Without Borders is based.

8. Liability and Warranties

- Our products and services are provided "as is" without any warranties, express or implied.
- Leaders Without Borders is not liable for any direct, indirect, incidental, or consequential damages arising from the use of our Platform or services.
- We do not warrant that our products and services will meet your specific requirements or that they will be uninterrupted, timely, secure, or error-free.

9. Termination

- Either party may terminate the agreement for any reason with 30 days' written notice.
- We reserve the right to terminate or suspend access to our Platform immediately, without prior notice or liability, for any breach of these Terms.
- Upon termination, all rights granted to you under these Terms will cease.

10. Intellectual Property All materials provided through the Digital Sales Platform are the intellectual property of Leaders Without Borders. Users may not reproduce, distribute, or create derivative works from any materials without prior written permission from Leaders Without Borders.

11. Privacy and Data Protection

- **Information Protection:** Leaders Without Borders is committed to protecting your personal information and the privacy of all users. We will not share your personal information with third parties without your consent, except as required by law.
- **Data Security:** We employ industry-standard measures to ensure the security and confidentiality of all user data.

12. Changes to Terms

- We reserve the right to modify these Terms at any time. Changes will be effective immediately upon posting to our Platform.
- Your continued use of the Platform following the posting of revised Terms constitutes your acceptance of the changes.

13. Contact Information

- For any questions about these Terms, please contact us via admin@lwob.co.za.

STOKVEL TOURS

1. Introduction

Welcome to Leaders Without Borders Stokvel Tours! These terms and conditions ("Terms") outline the agreements between you and us when booking tour services with our consultants, either via phone, email, or through our online platforms. Please review these Terms carefully prior to booking any tour arrangements. Your acceptance of these Terms, along with the issuance of a confirmation invoice, constitutes a binding agreement between you and us.

2. Understanding Your Contract

When booking tours through us, you enter into an agreement with Leaders Without Borders Stokvel Tours. By accepting these booking terms, you agree to be bound by these Terms. We rely on the authority of the person making the booking to act on behalf of all travellers included in the booking.

3. Acting as Agent Only

We strive to offer accurate information and assistance but cannot guarantee the suitability or safety of any destination. We are not liable for any damages, losses, or injuries resulting from your tour or any failures of service providers to fulfill their obligations. In the event of a service provider's insolvency, we are not obligated to reimburse you unless required by South African Consumer Law.

4. Pricing and Payment

All prices advertised are subject to availability and may change without notice. The final price will be confirmed at the time of payment. Pricing errors may be corrected at any time, and we are not bound by erroneous prices displayed. Payment is required to secure your booking, with certain fares requiring full payment at the time of booking. We accept various payment methods, each subject to specific terms and service fees. Prices are quoted in South African Rand and may be subject to exchange rate fluctuations.

5. Frequent Flyer

You are responsible for providing any frequent flyer details relevant to your booking. While we strive to ensure points accrual, we cannot guarantee this or confirm upgrade requests.

6. Tour Documents

It is your responsibility to ensure that all tour documents, including passports, visas, and tickets, are accurate and valid. Review all documentation carefully and notify us immediately of any errors. Tour documents will be shared electronically prior to departure.

7. Confirming Tour & Schedule Changes

Confirm tour times at least 24 hours prior to departure through online check-in, mobile apps, or by contacting us or the third-party service provider directly.

8. Cancellation or Changes

All cancellations or changes must be made in writing prior to departure and may be subject to penalties as per the third-party service provider's policy. We are not liable for any costs resulting from such changes.

9. Refunds

Refunds are subject to our policy and may be subject to a service fee. We will process refunds promptly, but processing times may vary. Note that certain bookings may be non-refundable.

10. Impossibility of Performance

In certain circumstances beyond our control, it may be necessary to cancel travel arrangements. We will notify you promptly in such cases.

11. Competitions

Competitions are subject to specific terms and conditions, outlined separately.

12. Travel Insurance

We strongly recommend obtaining appropriate travel insurance to cover your needs. We are not liable for any losses incurred due to lack of insurance.

13. Passports, Visas, and Health

It is your responsibility to ensure compliance with all passport, visa, and health requirements for your travel. We cannot be held liable for any issues arising from inadequate documentation or health precautions.

14. Travelling with Children

The Department of Home Affairs stipulates requirements for South African children under 18 years traveling internationally. The ages of traveling children and infants must align with the tour dates. Additional requisites apply if a child travels with only one parent, neither biological parent, nor unaccompanied. Refer to the Department of Home Affairs website for details on minors traveling internationally: <https://zuidafrika.nl/wp-content/uploads/2020/11/Summary-Immigration-Minors-Travel-Requirements.pdf>

15. Special Requirements

Discuss any special travel needs (e.g., seating, meals, bassinets) with your tour expert. While we can relay special requests, they are subject to confirmation by third-party service providers. Airplane seating preferences can be requested in advance, but the airline or service provider retains the right to amend seating arrangements until departure, potentially requiring payment for priority seating. Familiarize yourself with luggage allowances for your entire journey as some carriers may charge fees per bag.

16. Single Discretionary Allowance

Acknowledgment of the South African Exchange Control Regulations stipulating the single discretionary allowance limit of R 1,000,000.00 for adults and R 200,000.00 for children under 18 years, annually. Your booking must not exceed this allowance.

17. Tax

You are responsible for any additional taxes imposed by visited countries or cities, including local city or departure taxes. Some destinations may have additional charges like departure, hotel taxes, etc., payable locally. Plan to have sufficient local currency for such expenses. Declare personal items to the South African Revenue Services before departure.

18. Social Media

Agreement to use our social media platforms (e.g., Facebook, Instagram) responsibly, refraining from defamatory, unlawful, offensive, or discriminatory content. We reserve the right to remove objectionable content without prior warning and may take legal action against violators.

19. Feedback

Submit complaints or compliments to our customer experience team within 96 hours of returning from travel. Third-party claims should be directed to the respective service provider. Report lost or stolen luggage to the airline before leaving the airport.

20. Privacy Policy

Consent to our Privacy Policy governing the handling of personal information. Your information may be disclosed to third parties involved in facilitating travel arrangements, both locally and internationally. Understand that overseas recipients may have different privacy laws. We reserve the right to monitor and disclose information as necessary.

21. General

In the event of legal action, the prevailing party is liable for legal fees. South African law governs disputes, with jurisdiction falling under the High Court of South Africa. These terms constitute the entire agreement between the parties.

22. Acceptance

By electronic acceptance, signing the attached Booking Form, or upon receipt of a confirmation invoice, you agree to these terms. You confirm legal capacity to agree and understand that your decision to book through us is voluntary and without coercion.

23. National and Global Tours

We offer both national and international tours, including cruises. Be aware of and comply with the relevant laws and regulations of the countries you will be visiting.

24. Passport and Visa Requirements

- Ensure your passport is valid for at least six months beyond your travel dates.
- Obtain all necessary visas prior to departure. Visa requirements vary by country and your nationality.
- We are not responsible for any travel disruptions or denied entry due to improper documentation.

25. Travel Luggage Rules

- Adhere to airline baggage allowances and regulations. Excess baggage fees may apply.
- Ensure all luggage is properly labelled and secure.
- We are not responsible for lost, stolen, or damaged luggage.

26. Flight Rules

- Comply with airline rules and regulations, including check-in times and security procedures.
- Inform us of any special requirements or medical conditions that may affect your flight.
- We are not liable for flight delays, cancellations, or missed connections.

27. Accommodation Rules

- Follow the rules and regulations of the accommodations booked through us.
- Respect check-in and check-out times. Additional charges may apply for late check-out.
- Report any issues with accommodation to the service provider immediately.

By using Leaders Without Borders Stokvel Tours, you acknowledge that you have read, understood, and agree to be bound by these Terms and Conditions. Thank you for your cooperation and understanding.

ABUNDANCE – PRINCIPALS LEADERSHIP SUMMIT

1. Introduction

Welcome to the Leaders Without Borders Abundance - Principals Leadership Summit! These terms and conditions ("Terms") outline the agreements between you and us when booking your participation in the summit. Please review these Terms carefully prior to registering for the event. Your acceptance of these Terms, along with the issuance of a confirmation invoice, constitutes a binding agreement between you and us.

2. Understanding Your Contract

When registering for the Abundance - Principals Leadership Summit, you enter into an agreement with Leaders Without Borders. By accepting these booking terms, you agree to be bound by these Terms. We rely on the authority of the person making the booking to act on behalf of all participants included in the registration.

3. Acting as Agent Only

We strive to offer accurate information and assistance but cannot guarantee the suitability or safety of any destination. We are not liable for any damages, losses, or injuries resulting from your participation in the summit or any failures of service providers to fulfill their obligations. In the event of a service provider's insolvency, we are not obligated to reimburse you unless required by South African Consumer Law.

4. Pricing and Payment

All prices advertised are subject to availability and may change without notice. The final price will be confirmed at the time of payment. Pricing errors may be corrected at any time, and we are not bound by erroneous prices displayed. Payment is required to secure your registration, with certain fees requiring full payment at the time of booking. We accept various payment methods, each subject to specific terms and service fees. Prices are quoted in South African Rand and may be subject to exchange rate fluctuations.

5. Frequent Flyer

You are responsible for providing any frequent flyer details relevant to your booking. While we strive to ensure points accrual, we cannot guarantee this or confirm upgrade requests.

6. Event Documents

It is your responsibility to ensure that all event documents, including passports, visas, and tickets, are accurate and valid. Review all documentation carefully and notify us immediately of any errors. Event documents will be shared electronically prior to departure.

7. Confirming Event & Schedule Changes

Confirm event times at least 24 hours prior to departure through online check-in, mobile apps, or by contacting us directly.

8. Cancellation or Changes

All cancellations or changes must be made in writing prior to departure and may be subject to penalties. We are not liable for any costs resulting from such changes.

9. Refunds

Refunds are subject to our policy and may be subject to a service fee. We will process refunds promptly, but processing times may vary. Note that certain bookings may be non-refundable.

10. Impossibility of Performance

In certain circumstances beyond our control, it may be necessary to cancel the event. We will notify you promptly in such cases and offer an alternative arrangement.

11. Competitions

Competitions are subject to specific terms and conditions, outlined separately.

12. Travel Insurance

We strongly recommend obtaining appropriate travel insurance to cover your needs. We are not liable for any losses incurred due to lack of insurance.

13. Passports, Visas, and Health

It is your responsibility to ensure compliance with all passport, visa, and health requirements for your travel. We cannot be held liable for any issues arising from inadequate documentation or health precautions.

14. Traveling with Children

The Department of Home Affairs stipulates requirements for South African children under 18 years traveling internationally. The ages of traveling children and infants must align with the travel dates. Additional requisites apply if a child travels with only one parent, neither

biological parent, or unaccompanied. Refer to the Department of Home Affairs website for details on minors traveling internationally: [Summary Immigration Minors Travel Requirements](#).

15. Special Requirements

Discuss any special travel needs (e.g., seating, meals, bassinets) with your travel expert. While we can relay special requests, they are subject to confirmation by service providers. Airplane seating preferences can be requested in advance, but the airline or service provider retains the right to amend seating arrangements until departure, potentially requiring payment for priority seating. Familiarize yourself with luggage allowances for your entire journey as some carriers may charge fees per bag.

16. Single Discretionary Allowance

Acknowledgement of the South African Exchange Control Regulations stipulating the single discretionary allowance limit of R 1,000,000.00 for adults and R 200,000.00 for children under 18 years, annually. Your booking must not exceed this allowance.

17. Tax

You are responsible for any additional taxes imposed by visited countries or cities, including local city or departure taxes. Some destinations may have additional charges like departure, hotel taxes, etc., payable locally. Plan to have sufficient local currency for such expenses. Declare personal items to the South African Revenue Services before departure.

18. Social Media

Agreement to use our social media platforms (e.g., Facebook, Instagram) responsibly, refraining from defamatory, unlawful, offensive, or discriminatory content. We reserve the right to remove objectionable content without prior warning and may take legal action against violators.

19. Feedback

Submit complaints or compliments to our customer experience team within 96 hours of returning from the summit. Third-party claims should be directed to the respective service provider. Report lost or stolen luggage to the airline before leaving the airport.

20. Privacy Policy

Consent to our Privacy Policy governing the handling of personal information. Your information may be disclosed to third parties involved in facilitating travel arrangements, both locally and internationally. Understand that overseas recipients may have different privacy laws. We reserve the right to monitor and disclose information as necessary.

21. General

In the event of legal action, the prevailing party is liable for legal fees. South African law governs disputes, with jurisdiction falling under the High Court of South Africa. These terms constitute the entire agreement between the parties.

22. Acceptance

By electronic acceptance, signing the attached Booking Form, or upon receipt of a confirmation invoice, you agree to these terms. You confirm legal capacity to agree and understand that your decision to book through us is voluntary and without coercion.

23. National and Global Participation

The summit is open to both South African and global principals. Each registration may have specific terms and conditions depending on the participant's origin and the services provided. Be aware of and comply with the relevant laws and regulations of the countries you will be visiting.

24. Passport and Visa Requirements

- Ensure your passport is valid for at least six months beyond your travel dates.
- Obtain all necessary visas prior to departure. Visa requirements vary by country and nationality.
- We are not responsible for any travel disruptions or denied entry due to improper documentation.

25. Travel Luggage Rules

- Adhere to airline baggage allowances and regulations. Excess baggage fees may apply.
- Ensure all luggage is properly labelled and secure.
- We are not responsible for lost, stolen, or damaged luggage.

26. Flight Rules

- Comply with airline rules and regulations, including check-in times and security procedures.
- Inform us of any special requirements or medical conditions that may affect your flight.
- We are not liable for flight delays, cancellations, or missed connections.

27. Accommodation Rules

- Follow the rules and regulations of the accommodations booked through us.
- Respect check-in and check-out times. Additional charges may apply for late check-out.
- Report any issues with accommodation to the service provider immediately.

28. Event Details

The Abundance - Principals Leadership Summit will be held from August 18-28, 2025, in Bangkok and Phuket, Thailand.

The event includes:

- Return Flights
- Airport Taxes
- Land Transfers
- Accommodation with Breakfast
- Leadership Tours to 4 Schools in Bangkok
- Full Day Summit & EDU – TALK with speakers
- Networking Sessions
- Conference Materials & Swag Bags

29. Different Package

South African Leaders - Basic Package includes:

- Return Flights
- Airport Taxes
- Land Transfers
- 6 x Night Accommodation in Bangkok with Breakfast
- Full Day Summit
- Leadership Tours to 4 x Schools in Bangkok

South African Leaders – All-inclusive (package is optional):

- Wellness Retreat
- 4 x Night Accommodation in Phuket with Breakfast
- Mindfulness Tour at Patong Beach

African Global Leaders – inclusive of:

- Conference & Tour Only
- Fee: R9990 available to make secure payment online
- Payment is non-refundable

30. Registration Deadlines

Please adhere to the early and late registrations as flight prices fluctuate.

- Early Registration Closes: January 31, 2025 (Cost: R 3,000)
- Late Registration Closes: June 30, 2025 (Cost: R 5,000)

We reserve the right to deny any registration for the Abundance Principals Leadership Summit.

31. Event Program

The detailed event program includes various sessions, personal tours, formal dinners, and mindfulness activities. Please refer to the event itinerary for specific dates and times.

By participating in the Leaders Without Borders Abundance - Principals Leadership Summit, you acknowledge that you have read, understood, and agree to be bound by these Terms and Conditions. Thank you for your cooperation and understanding.